



**Protocols for attending Orthodontic Practice of**  
**Ann Marie Owens**

- 1- Please ring when you are outside, and we will come out to you as the door is locked. Please bear with us if there is any delay. **Ring 021 434 2540 or 085 861 6770**
- 2- If at all possible, we wish that only the patient themselves come into the clinic. If a parent wishes to come in, they will need to wear a mask. We cannot provide masks for accompanying people.
- 3- Hand hygiene, medical history and temperature checks will be completed prior to entering the surgery
- 4- As has always been the case, cross infection control is priority. Enhanced extra precautions regarding Covid are also being observed.
- 5- The next appointment will be given on departure. If this doesn't suit, please ring to change.
- 6- Ann Marie is very happy to chat on the phone about any aspects of treatment.
- 7- Payments can be made either over the phone or can be given to Tracy on arrival and she will have receipt ready on departure